

Flooding

Our sewers are designed to take waste water away from properties, and in some cases surface water which runs off roads, footpaths and paved areas. While our sewer network is designed to cope with normal day to day flows, in exceptional circumstances it can become too full or blocked and can lead to flooding.

There are a number of reasons why sewers become blocked or too full to cope with the amount of waste water in them.

These include:

- * heavy rainfall, flooding from rivers or other drainage systems**
- * blockages caused by people disposing of inappropriate items such as fat, oil or grease down the sinks, or baby wipes and sanitary products down the toilet.**
- * Incorrect drain connections.**

We have no control over excessive rainfall that can overwhelm the sewerage system, or what is put into public sewers. In these circumstances, we're not considered to be liable for damage caused by sewer flooding, and householders would need to contact their own insurance company if there has been any damage.